

Retention Rate <sup>1</sup> - Number of Services Approved Per Beneficiary Served - FY 2010 - 2011 County of Los Angeles - Department of Mental Health														
Number of Services Approved Per Beneficiary Served														
Ethnicity	1		2		3		4		5 - 15		16 or More		Total	
	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent
African American	6,123	27.59%	3,485	26.90%	2,850	27.39%	2,627	28.24%	15,376	26.26%	14,691	23.34%	45,152	25.60%
American Indian	80	0.36%	49	0.38%	43	0.41%	50	0.54%	308	0.53%	354	0.56%	884	0.50%
Asian/Pacific Islander	718	3.23%	452	3.49%	383	3.68%	338	3.63%	2,933	5.01%	3,395	5.39%	8,219	4.66%
Latino	9,726	43.82%	5,654	43.65%	4,513	43.38%	4,045	43.48%	26,282	44.89%	31,841	50.59%	82,061	46.53%
Other	458	2.06%	255	1.97%	227	2.18%	192	2.06%	1,020	1.74%	980	1.56%	3,132	1.78%
White	5,091	22.94%	3,058	23.61%	2,388	22.95%	2,051	22.05%	12,630	21.57%	11,680	18.56%	36,898	20.92%
Total	22,196	100%	12,953	100%	10,404	100%	9,303	100%	58,549	100%	62,941	100%	176,346	100%

<sup>1</sup> Column Percentage. Note Number of Services is counted by number of approved outpatient claims.

Retention Rate <sup>2</sup> - Number of Services Approved Per Beneficiary Served - FY 2010 - 2011 County of Los Angeles - Department of Mental Health														
Number of Services Approved Per Beneficiary Served														
Ethnicity	1		2		3		4		5 - 15		16 or More		Total	
	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent	Number of Consumer	Percent
African American	6,123	13.56%	3,485	7.72%	2,850	6.31%	2,627	5.82%	15,376	34.05%	14,691	32.54%	45,152	100.00%
American Indian	80	9.05%	49	5.54%	43	4.86%	50	5.66%	308	34.84%	354	40.05%	884	100.00%
Asian/Pacific Islander	718	8.74%	452	5.50%	383	4.66%	338	4.11%	2,933	35.69%	3,395	41.31%	8,219	100.00%
Latino	9,726	11.85%	5,654	6.89%	4,513	5.50%	4,045	4.93%	26,282	32.03%	31,841	38.80%	82,061	100.00%
Other	458	14.62%	255	8.14%	227	7.25%	192	6.13%	1,020	32.57%	980	31.29%	3,132	100.00%
White	5,091	13.80%	3,058	8.29%	2,388	6.47%	2,051	5.56%	12,630	34.23%	11,680	31.65%	36,898	100.00%
Total	22,196	13%	12,953	7%	10,404	6%	9,303	5%	58,549	33%	62,941	36%	176,346	100.00%

<sup>2</sup> Column Percentage. Note Number of Services is counted by number of approved outpatient claims.